



Health Protocols

Updated February 11, 2021

The following requirements have been put in place in accordance with the Hyatt Regency Hill Country hotel in San Antonio and the recommendations of the CDC and WHO regarding social distancing and public health. Attendees should review the current [CDC](#) and [WHO](#) guidelines prior to the event and refrain from attending convention if they have been in contact with anyone exhibiting COVID-19 symptoms within the past 14 days, have a fever or other symptoms, or are immunocompromised.

An inherent risk of exposure to COVID-19 exists in any setting where people are present.

The 2021 AQHA Convention, will be hosted in an in-person business format and in accordance with local, state or federal mandates. View the tentative schedule at www.aqha.com/convention.

If you test positive for COVID-19 during convention, please contact AQHA immediately at convention@aqha.org.

If you contract COVID-19 while attending convention and test positive within 14 days of the event, please contact convention@aqha.org.

Event Protocols

- Per San Antonio's Executive Order and the Hyatt Regency Hill Country hotel mandates, face protection/face coverings are required by all guests ages 2 and up, at all times while indoors.
- Attendees will be held responsible for providing and utilizing their own personal protective equipment, including but not limited to face protection, personal hand sanitizer, gloves, etc.
- AQHA will provide each attendee with one complimentary face covering per registration. Additional face coverings will be available for purchase, while supplies last.
- Social distancing outdoors is required at all times; face protection in outdoor spaces is optional.
- Maintain the length of an American Quarter Horse (6 feet) between yourself and people who are not from your same household or household contact. Remember that some people without symptoms may be able to spread the virus.
- Signage will be placed around meeting rooms, receptions and convention congregating zones throughout the facility to encourage safe social distancing.
- AQHA will have plexiglass coverings for the AQHA Registration Desk to ensure the safety of attendees and staff when checking-in for convention.

Hyatt Regency Hill Country Protocols

- Attendees will be asked to park in the self-parking lot, as valet services will be closed unless special assistance is required. Guests are able to pull to the front of the hotel to unload luggage and bags before parking in the lot.

- Plexiglass at the front desk with resort representatives in masks for guest check-in experience.
- Guests will be given choices regarding their preference for frequency and type of housekeeping services during their stay.
- Increased frequency of cleaning and disinfecting of high-touch surfaces and areas like lobbies, guestrooms, restaurants, meeting and event spaces, recreational areas, public restrooms, fitness centers, elevator buttons and all employee areas.
- Hand sanitizer stations will be available throughout hotel public areas and entrances.
- Social-distancing signage and/or floor decals will be placed through public areas, including the lobby, restaurants, fitness center, pools and waterpark.
- Meeting rooms will be set in accordance with the Hyatt Regency Hill Country's MeetSafe procedures, while still facilitating learning, quality experience and distancing.
- Seating capacity determined by the Health Department limitations.
- Elimination of all self-serve buffets; hotel staff will serve during luncheons and receptions with PPE.
- Recyclable, single-use menus will be provided for dining at the resort.
- Greater distance between table settings to ensure wide walkways and ease of social distancing.
- Tables sizes will follow the current state regulation.
- Touch-free hand sanitizing stations installed at all restaurants and bars.

View [Hyatt's Global Care and Cleanliness Commitment](#).

View the [Hyatt Regency Hill Country hotel's official COVID-19 information](#).

Enforcement

- Attendees and staff must abide by these social-distancing and health protocols; failure to follow protocols could result in removal from resort by the Hyatt Regency Hill Country and the forfeiture of registration fees.